



bernard betel centre

T: 416.225.2112

F: 416.225.2097

E: reception@betelcentre.org

www.betelcentre.org

1003 Steeles Avenue West
Toronto, Ontario M2R 3T6

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The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is Provincial Legislation with the purpose of developing, implementing and enforcing accessibility standards in order to achieve accessibility for persons with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises on or before January 1, 2025.

The Bernard Betel Centre is committed to meeting all requirements under the AODA. This includes workplace emergency response plans, fair and accessible employment practices, provision of information and customer service.

The policy can be viewed on our website and is available in print upon request at the reception desk.

YOUR FEEDBACK IS APPRECIATED

Feedback regarding the way the Centre provides services to people with disabilities can be made using the following methods:

1. Verbally by phone or in person to Gail Gould, Executive Director
416-225-2112, ext. 129
2. In writing by letter:
Bernard Betel Centre
Attention: Gail Gould, Executive Director
1003 Steeles Avenue West
Toronto, ON M2R 3T6

Or by email at: gailg@betelcentre.org

3. Complete a comment card and return to the Reception Desk. (Cards are available at the Reception Desk and will be sealed in an envelope for confidentiality.)