

North York Elder Abuse Network

**IMPORTANT MEMBERS
IN THE COMMUNITY**

**LOVE HONOUR
PERSONAL
WORTH RESPECT
APPRECIATED
DIGNITY
& VALUE**

Help is available

For more information

FOR EMERGENCY - CALL 911

NON EMERGENCY

Senior Safety Line

1.866.299.1011

24 hours a day – 7 days a week

150 different languages

Victim Support Line

416.314.2447

Family Service Toronto

416.595.9618

North York Senior Centre

416.733.4111

Circle of Care

416.635.2860

Bernard Betel Centre

416.225.2112

Crisis Outreach Services for Seniors (COSS)

416.640.1459

Community Navigation and Access Program (CNAP)

1.877.540.6565

If your facility is interested in a presentation please contact us at n.y.e.a.n@hotmail.com or by calling Natalie 416-635-2900 Ext. 498 or Jane 905-597-7000



**Raise your hand
to support the
Rights of Seniors!**

WHO WE ARE

The North York Elder Abuse Network is a diverse group of North York community service partners committed to promoting awareness around safety and respect of older adults. We reach out to community members through our educational seminars and public events.



Supported by
Elder Abuse Ontario



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What is Elder Abuse?

Any action or inaction causing harm to an older adult (e.g. A family member, a friend, a paid caregiver or professional, financial, legal or medical advisor).

Types of Abuse

Physical Abuse

Any act of violence causing injury or physical discomfort (e.g. slapping, pinching, punching or other rough handling, forcible restraint or over/under medication), including sexual assault.

Psychological Abuse

Any action or comment causing emotional upset, fear or diminished self-esteem or dignity (e.g. threats to do harm, threat of institutionalization, harassment, abandonment, imposed isolation or removal of decision making choices).

Financial Abuse

Theft or exploitation of a person's money, property or assets (e.g. fraud, forgery, misuse of Power of Attorney).

Neglect

The inability to provide basic or personal care needs (e.g. food, water, required medications, shelter, hygiene, clothing, physical hearing aids, eye glasses, dentures, exercise and social interaction), lack of attention, abandonment, under confinement, inadequate supervision or safety precautions, withholding medical care.

Active Neglect

Failure of a caregiver to fulfill their care giving responsibilities, which comprises of health and safety of the older adult.

Passive Neglect

Failure of a caregiver to fulfill their care giving responsibilities because of lack of knowledge, skills, illness, infirmity or lack of awareness of community resources.

Self-Neglect

It is the person's inability to provide for their own essential needs or to make sound choices due to physical infirmity, mental illness, addiction and/or cognitive impairment.



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Email for more information
n.y.e.a.n@hotmail.com